

*Clearing Cache and Cookies
Within Your Browser*

Terminology

- **Cache** – web page data stored locally on your hard drive for fast access. Having these files stored on your computer makes the internet run slightly faster. However, sometimes cache can confuse or inhibit web applications.
- **Cookies** – Small packets of data that get passed between websites and browsers. They can also confuse or inhibit certain web applications.

Clearing Cache and Cookies

The screenshot shows a Mozilla Firefox browser window with the 'Tools' menu open. The 'Options...' option is highlighted with a black arrow. A light blue box with red text provides instructions for Step 2. Another light blue box with red text provides instructions for Step 1. The background shows the UMBC English Language Center website with various navigation links and content.

Step 1: Open Firefox

Step 2: Go to "Tools" and click on "Options"

UMBC English Language Center (ELC) - Mozilla Firefox

Edit View History Bookmarks Tools Help

Web Search Ctrl+K

Downloads Ctrl+J

Add-ons

Java Console

Skype Extension for Firefox

Error Console Ctrl+Shift+J

Page Info

Stop Private Browsing Ctrl+Shift+P

Clear Recent History Ctrl+Shift+Del

Options...

UMBC English Language Center (ELC)

Home

WELCOME TO THE ENGLISH LANGUAGE CENTER!

English with us and enjoy:

- Six levels of instruction: beginning through high advanced
- Small classes and individual tutoring
- Conditional admission opportunities to UMBC undergraduate and graduate programs (without a TOEFL score)
- Flexible options:
 - Start in January, March, June, July, August, or October
 - Study for three weeks, seven weeks, fifteen weeks, or more!
- Special extra classes (TOEFL, GRE, Pronunciation, Professional English, Vocabulary, and more)
- Students from more than 20 countries
- A full calendar of student activities and events

Dates and Fees

Apply

Housing

Programs for Teachers

Contact the ELC

Request Information

NEWS & EVENTS

New January Mini-Session Program! Join us January 3-20, 2011 for 3 weeks of intensive English. [Read more](#)

New GRE Preparation Course for International Students (1/26/11-3/15/11, Tu/Th, 4:00-6:30 p.m., \$525). [GRE Preparation Course Description](#)

[Apply now for the Intensive English Program for Spring 2011.](#) New students start on January 24!

Clearing Cache and Cookies

UMBC English Language Center (ELC) - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://www.umbc.edu/elc/

Most Visited Getting Started Latest Headlines

UMBC English Language Center (ELC)

UMBC AN HONORS UNIVERSITY IN MARYLAND

ENGLISH LANGUAGE CENTER

Options

General Tabs Content Applications Privacy Security Advanced

History

Firefox will: Never remember history

Firefox will use the same settings as private browsing, and will not remember any history as you browse the Web.

You may also want to [clear all current history](#).

Location Bar

When using the location bar, suggest: History and Bookmarks

Step 3: Go to "Privacy"

Step 4: Click on "Clear all internet history"

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Clearing Cache and Cookies

The image shows a screenshot of a Mozilla Firefox browser window displaying the UMBC English Language Center (ELC) website. Overlaid on the browser is the 'Options' dialog box, specifically the 'Clear Recent History' section. The 'Time range to clear' dropdown menu is set to 'Everything'. A warning message states: 'All history will be cleared. This action cannot be undone.' Below this, the 'Details' section has several checkboxes checked: 'Browsing & Download History', 'Form & Search History', 'Cookies', 'Cache', 'Active Logins', and 'Site Preferences'. The 'Clear Now' button is highlighted with a mouse cursor. Three callout boxes with red text and black borders provide instructions: 'Step 5: Click on "Everything" in the drop down menu' (pointing to the dropdown), 'Step 6: Make sure all the boxes are checked' (pointing to the checked checkboxes), and 'Step 7: Click "Clear Now"' (pointing to the 'Clear Now' button).

Step 5: Click on "Everything" in the drop down menu

Step 6: Make sure all the boxes are checked

Step 7: Click "Clear Now"

Congratulations! You're done!